

Taxi drivers should be SERVICE-MINDED and COURTEOUS.

You have the right to demand that they obey TRAFFIC RULES and take the most APPROPRIATE route to the address given.



This brochure is available as PDF download at [www.transportstyrelsen.se](http://www.transportstyrelsen.se)



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**Taking a taxi**  
Advice and helpful hints for your taxi journey

## When choosing a taxi, always check that...

- the vehicle has yellow number plates and that a taximeter is installed
- the driver's identity card is prominently displayed – the six digits make it easy to identify the driver if you should have a complaint
- the fare information can be seen clearly outside the vehicle.

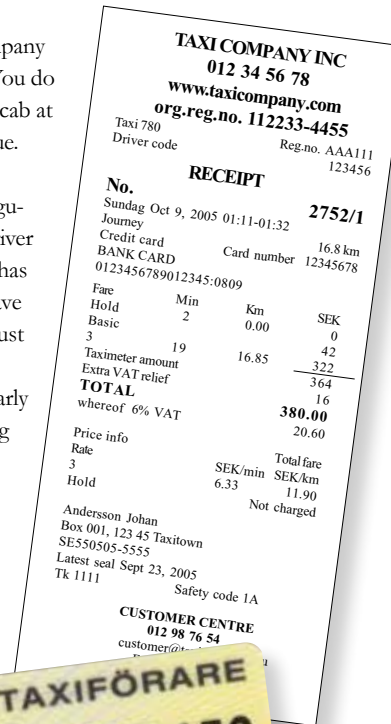
Taxi Company		
PRICE INFORMATION		
When	Comparable price 10 km taking 15 minutes	The maximum comparable price applied to this taxi vehicle
Weekdays 07:00–18:00	SEK 247	<b>SEK 328</b>
Other times	SEK 278	
New year, Easter, Midsummer and Christmas to 07:00 on the following weekday	SEK 328	
<b>Always ask for a taximeter receipt!</b>		
<small>The basis for the price calculations are presented on the price information displayed inside the taxi vehicle.</small>		
<small>A special large vehicle charge is applicable for fares with more than four passengers.</small>		
<small>Station/terminal charges apply.</small>		
<small>Set prices apply.</small>		
<small>Written information can be obtained from the taxi driver.</small>		

## What does the journey cost?

All taxi companies are required to provide fare comparisons for all types of journey. This is always calculated for a "typical journey", which is one that covers a distance of 10 kilometres and takes 15 minutes. The comparable price is specified with large black digits on a yellow background. The maximum comparable price which is applied by the taxi vehicle should also be specified with extra large digits.

Choose the taxi company that suits you best. You do not have to take the cab at the head of the queue.

Taxi fares are not regulated. Ask the cab driver if the taxi company has fixed rates. If you have been given one, it must be punched into the taximeter and be clearly visible before starting off. The taximeter must always be activated during the journey.



## When paying the fare

Make sure that you get a taximeter slip when arriving at your destination. This slip shows the vehicle registration number along with details about the taxi company and the driver, e.g., the driver identification code.

Save this slip, as you will need it if you forgot something in the car or if you have a complaint. In these cases the best procedure is to call the taxi switchboard.

If you pay by credit card and there is a portable card reader in the taxicab you will be given a receipt for this in addition to the taximeter slip.

## Sit safely and securely in the vehicle

The requirement on wearing a seat belt also applies when sitting in the rear.

If you are accompanied by a small child, choose a taxi cab with an approved child safety seat. Please request this in advance when ordering a taxi by phone.

